

COMPLAINT FORM

1) Name and surname / company:

2) Return address:

3) Contact phone:

4) Email address:

5) Device:

6) Serial number / IMEI:

7) Detailed description of the defect:

8) Requested service:

Repair

Diagnostics

Other:

9) Preliminary consent to paid repairs in the event that the claim is not accepted as a warranty.

In the case of a non-warranty repair, I provisionally agree to a repair price of up to EUR

ATTENTION! During a service operation, a firmware update with complete erasure of all data can be performed. Make sure to back up your data before sending the device for service.

Date:

Customer signature: